CSR Action Principles

Proactive Contributions to Development of Local Communities

As a business operator closely linked with its local communities and lives of their inhabitants, the Kansai Electric Power Group fully recognizes that its own development is not conceivable without the development of the local communities associated with its business activities and therefore we will proactively contribute to the development of our local communities through initiatives to revitalize these communities and the local economy. Also with regard to our overseas business activities, we will strive to contribute to the development of the respective local communities with due consideration to local culture and practices.

Maintaining an ongoing community dialogue

Transmitting information with a positive attitude to local communities and maintaining open lines of communication

We established our Community Energy Division in June 2015 with a commitment "to create the future together through dialog." We are striving to meet the varied requests of the residents of our local communities with a positive attitude by maintaining close communication with all.

Proactive information exchange through participation in various types of meetings and other efforts

We have been participating in governmental assemblies such as the Meeting of Members of the Union of Kansai Governments and other organizations. In addition to explaining topics such as the state of power supply and demand, electricity rates, and nuclear power operation, we also receive a variety of opinions and otherwise exchange

information. Furthermore, we are actively working for the resolution of various energy issues in local communities based on the opinions and other ideas we receive.



Opinion exchange with government office



Ordinary communication with government offices

We undertake mutual communication with government offices on a daily basis. When we are asked questions, we hold study groups, for example, to answer them conscientiously.



3 Proactive Contributions to Development of Local Communities

Undertaking "community building efforts" together with customers and society

Efforts for regional stimulation

As the energy needs of customers and society at large have become increasingly diverse, Kansai Electric Power has been carefully monitoring trends to determine exact requirements. We seek to support regional revival and invigorate local economies with the goal of working with them as a valued partner to create the new future we envision.

Contributing to the emergence of Smart Communities

We are advancing initiatives in various locations for the realization of smart communities that optimize energy supply and demand for entire regions by maximizing the use of local resources and characteristics, including renewable energy sources, unused energy, and hydrogen as well as using ICT to connect residences, offices, factories and other locations. Along with the Kansai region, including Osaka Prefecture's Teppo-cho in Sakai City and Expo Commemorative Park in Suita City, we are expanding the range of these activities further, including Yokohama City in Kanagawa Prefecture.

Furthermore, we have been advancing demonstration projects toward the construction of Virtual Power Plants (VPP)*, which are recently gathering attention as a power supply-demand adjustment method, to incorporate new

Virtual power plant structure demonstration project overview



technology. Commercialization of this technology is expected to encourage further effective use of renewable energies and facilitate energy supply-demand optimization in whole regions. * An IoT-based technology that remotely controls resources scattered in multiple regions (storage batteries, EV, etc.) in an integrated manner, so as to make them function like a single power plant

Community development activities in urban areas of Osaka

Our company is contributing to community development in central Osaka and other locations with both hard and soft measures. One such effort is in Nakanoshima, Osaka where our Head Office is located.

As the Secretariat of the Round Table on the Future of Nakanoshima, which seeks to further develop and invigorate Nakanoshima, we are working toward the realization of the "Nakanoshima urban renewal concept" together with land-owning businesses in the district and others. We are also contributing to the development of an environmentallyconscious community. One such effort is the introduction of a regional cooling/heating system that utilizes river water. Additionally, we cooperated in the illumination event: "Osaka - Festival of Lights" to make the Nakanoshima area more attractive.

Moreover, as a home-grown company, in cooperation with local governments and citizens as well as economic organizations, we will be contributing to the development of Yumeshima where the World Expo 2025 Osaka, Kansai is to be held.

Enterprise investment support activities

Seeking the sustained development of communities, we are cooperating with local governments and related locations and undertaking enterprise investment support activities in the Kansai region. For businesses from elsewhere in Japan that are looking for new places to locate, we introduce the industrial locations and local government incentive systems in the Kansai region through "Community Information," which is a magazine with information about the community. Another way that we are working to advance the Kansai region is by visiting businesses to make relevant proposals.

Examples of community development activities in urban areas of Osaka

District heating and cooling system using river water in the Nakanoshima area

In the Nakanoshima 2-chome and 3-chome areas, a regional energy management system has been introduced that uses district heating and a cooling system with river water. This district heating and cooling is expanding in line with the development of the surrounding areas. It will also be introduced to the Nakanoshima Museum of Art, Osaka, which is scheduled to open in 4-chome in 2021. This energy business has been selected as a "Sustainable Architecture Initiative Project (CO2-saving initiative)," which is promoted by the Ministry of Land, Infrastructure and Transport and Tourism, throughjoint application by Osaka City, Kenes, and our company

In future developments in the Nakanoshima area, our Group will continue proactively working on CO2-saving and contributing to community development through environmental-conscious town planning.



Contributing to the local community

As a business that is deeply rooted in local communities and is one member of these communities, our company actively undertakes activities that contribute to them, paying careful attention to the needs of their residents including our customers.

Inspection of electrical equipment at cultural properties

We are cooperating with fire departments and other organizations to inspect the electrical facilities of temples, shrines and cultural properties as well as educational facilities. We check for any electrical leakage or wiring abnormalities and we inform customers about safe ways to use electricity with their equipment.



pecting electric wiring of floats at Gion Festival, Kyoto

Helping local residents beautify their surroundings

In addition to the activities with local residents, we are performing cleaning activities around our business facilities and in tourist destinations during "The Kansai Electric Power Group Environmental Month," "Customer Appreciation Month"

and "Community Appreciation Month" and other occasions. Moreover, we have engaged in beautification activities such as removing illegal advertisements and erasing graffiti.



Cleaning activities in Osaka City

Support for traditional cultural preservation and regional events

To contribute to regional development and vitalization, we are working to support traditional culture and regional events rooted in local communities in a variety of ways.



Participated in Kasuga Wakamiya On-matsuri Festival

Future plans

As a community-based business operator and a good partner of local residents, the Kansai Electric Power Group has moved forward with initiatives that lead to revitalization and development of communities, with the "idea" of Think Together, Create a Future Together. Ahead of the company split-up into separate power generation and power transmission companies in 2020, the Group itself and the surrounding environment are going through major changes. Nevertheless, our "idea" about the communities will never change. We will continue carefully listening to the voices of local residents and maintaining trust relationships through

communication.

Moreover, we will contribute to the further development and revitalization of the communities through Yumeshima urban development and other large-scale projects, the realization of the smart community concept as well as social contribution activities. In this way, we will better satisfy people's expectations more precisely as a member of local community.

Kanden Collabo Art exhibit of art by handicapped persons

Since 2001, Kansai Electric Power has been holding this art

exhibit that provides an opportunity for individuals with disabilities to display their works. Visitors can appreciate the art and sense the potential of the artists. Works selected for exhibiting can also be seen on our website.



Exhibition of selected works

Support for employees engaged in social contribution activities

To support employees engaged in community activities or volunteer programs, we established a volunteer time-off program, among other initiatives. We published a Social Contribution website on our company web portal that provides information on the activities of volunteers and various workplaces.

System

Volunteer time-off program This system allows employees. who participate in activities that contribute to society and meet fixed conditions, to take 50% or 100% of the time devoted to such activities as specially recognized time off, up to an annual limit.



All days spent for activities related to bone marrow donations are recognized as special leave.

Operation of an in-house Social Contribution website

On our Social Contribution website, every employee can view in a single location volunteer information and examples of activities that contribute to society at other business places. They are also utilizing it as reference information for the activities at every business place.



Shigeki Okada Deputy General Manager of ommunity Energy Division The Kansai Electric Power Compan