

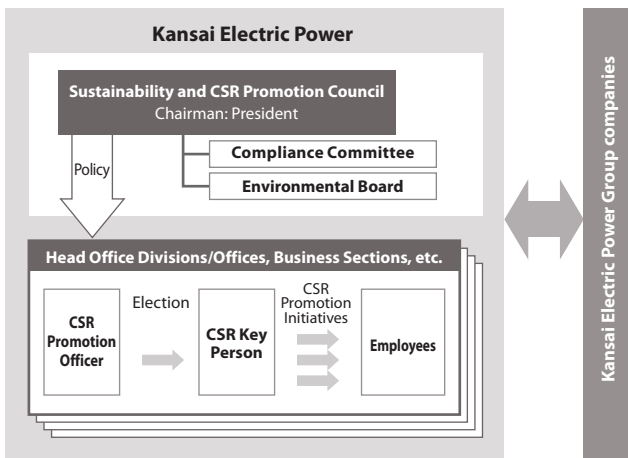
Preparation of systems to fulfill CSR reliably

Sustainability and CSR Promotion Council at the heart of the CSR promotion system

The Kansai Electric Power has been pursuing CSR to achieve long-term sustainable growth and development as a corporate group that serves its customers and communities and also to contribute to sustainable development of society by solving global social issues. To further deepen such efforts, in April 2019, we have changed our CSR Promotion Council to the Sustainability and CSR Promotion Council. The new council establishes comprehensive measures that guide the entire group in promoting CSR, as well as comprehensive measures for the Group to contribute to the sustainable development of society and also carries out specific activities. Issues of a specialized nature are sent to committees such as the Compliance Committee and the Environmental Board for deliberation. The policies formulated by the Sustainability and CSR Promotion Council are communicated to each operating division and business location, which then develop their own activities accordingly.

CSR promotion initiatives are led by the person in charge in each division and location acting as the CSR Promotion Officer, who assigns a CSR Key Person at each workplace. Each group company also develops its own CSR promotion activities independently, while staying in communication with the Kansai Electric Power.

CSR promotion system

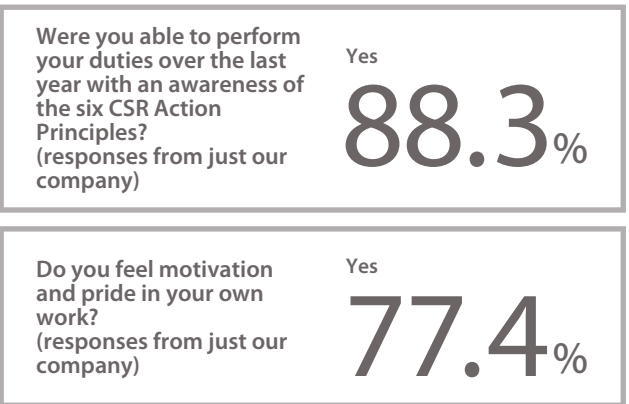


CSR promotion initiatives for employees

We continuously carry out efforts to educate employees about putting CSR into practice and improving workplace cultures. We are implementing promotion initiatives to reinforce the awareness that carrying out one's duties conscientiously on a daily basis (putting CSR into practice) builds the trust of customers and the communities. "Improving the workplace culture" is an initiative that further enhances the awareness of every employee and the workplace culture. "Putting CSR into practice (carrying out one's duties conscientiously on a daily basis)" means that we strive to meet the expectations of our stakeholders in line with the six CSR Action Principles. Based on this approach,

promotion initiatives for all employees are taken independently, led by the CSR Key Person elected to promote CSR at each workplace. Also, a company-wide employee questionnaire on CSR is conducted annually for analyzing and assessing CSR activities for employees and for providing feedback to each workplace.

Results of questionnaire for employees on CSR (conducted in November 2018)



Communication between executives and frontline workplaces

The Company creates various opportunities for the president and other executives to visit frontline workplaces. Through such dialogues, the president and other executives are able to directly communicate their views about safety and the importance of safety, and to promote and promulgate an understanding of CSR. Through an exchange of views, the president and other executives also gain an immediate understanding of issues and problems being faced by each workplace, which is later reflected in management policy.



Dialogues with the president at the Shogawa Office