

CSR Action Principles **3**

## Proactive Contributions to Development of Local Communities

As a business operator closely linked with its local communities and lives of their inhabitants, the Kansai Electric Power Group fully recognizes that its own development is not conceivable without the development of the local communities associated with its business activities and therefore we will proactively contribute to the development of our local communities through initiatives to revitalize these communities and the local economy. Also with regard to our overseas business activities, we will strive to contribute to the development of the respective local communities with due consideration to local culture and practices.

## Maintaining an ongoing community dialogue

### Transmitting information with a positive attitude to local communities and maintaining open lines of communication

We established our Community Energy Division in June 2015 with a commitment "to create the future together through dialog." We are striving to meet the varied requests of the residents of our local communities with a positive attitude by maintaining close communication with all.

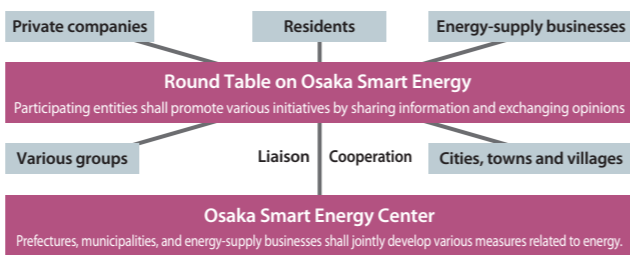
### Proactive information exchange through participation in various types of meetings and other efforts

We have been participating in governmental assemblies such as the Meeting of Members of the Union of Kansai Governments and other organizations. In addition to explaining topics such as the state of power supply and demand, electricity rates, and nuclear power operation, we also receive a variety of opinions and otherwise exchange information.

Furthermore, we are actively working for the resolution of various energy issues in local communities based on the opinions and other ideas we receive.



Example of participation in various meetings



**Participation in the Round Table on Osaka Smart Energy (Fiscal 2017)**

**7 times**

**Participation examples (fiscal 2017)**

- Regular report about power supply and demand to the Union of Kansai Governments **12 times**
- Sakai City Hydrogen Energy Society Promotion Conference **Attended 3 times**
- Working group meetings on systems and other measures for efficient energy use in cities **Attended 2 times**
- Harima local energy use promotion committee **Attended 1 time**

### Ordinary communication with government offices

We undertake mutual communication with government offices on a daily basis. When we are asked questions, we hold study groups, for example, to answer them conscientiously.



Opinion exchange with government office

**Efforts to promote understanding by local governments (Fiscal 2017)**

**6,200 times**

## Undertaking "community building efforts" together with customers and society

### Efforts for regional stimulation

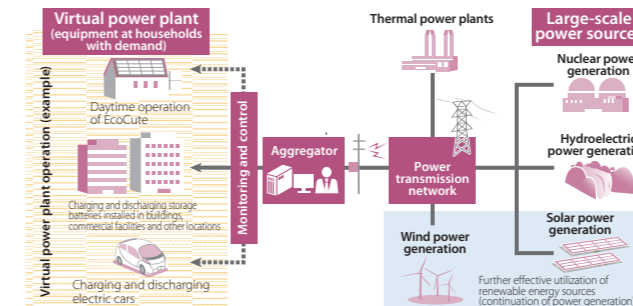
As the energy needs of customers and society at large have become increasingly diverse, Kansai Electric Power has been carefully monitoring trends to determine exact requirements. We seek to support regional revival and invigorate local economies with the goal of working with them as a valued partner to create the new future we envision.

### Contributing to the emergence of Smart Communities

We are advancing a variety of proposals according to the issues and needs faced by communities by maximizing the use of local characteristics and resources, including renewable energy sources, unused energy, and hydrogen. For this purpose, we are also utilizing our abundant knowledge and expertise as a comprehensive energy supply business for the realization of smart communities that optimize energy supply and demand for entire regions using ICT to connect residences, offices, factories and other locations. We are expanding the range of these activities beyond the Kansai region where we are active as expected to other locations, including Yokohama in Kanagawa Prefecture.

Furthermore, we have been advancing virtual power plant demonstrations and making efforts toward the building of new business models for energy utilization through the handling of

### Virtual power plant structure demonstration project overview



### Examples of efforts related to community building activities

Location	Activity	Status
Amagasaki City (JR Tsukaguchi Station neighborhood)	A Smart Community, the Model Environmental City	Realized
Kobe City (around JR Sannomiya Station)	Development around Sannomiya Station	Realized
Kobe City (Port Island)	Kobe 1 MW Hydrogen CGS Plan	Realized
Himeji City (Himeji Port Western area)	Investigation of commercialization possibilities	Realized
Osaka City (area covered by Osaka Metro)	Investigation of commercialization possibilities	Realized
Sakai City (Teppochō)	A Smart Community initiative utilizing local resources focused on using recycled sewage water	Realized
Osaka Prefecture (water and sewer services)	Investigation of commercialization possibilities	Realized
Shiga Prefecture (Shiga Prefecture Konan district)	Investigation of commercialization possibilities	Realized
Otsu City	City garbage treatment facility set up, management and operation project (under construction)	Realized
Toyonaka City (Senri Chuo)	A Smart Community	Realized
Suita City (South of Expo Commemoration Park)	Construction of Expo Model Smart Community	Realized
Kyoto Prefecture (Keihanna district)	Smart community leadership base establishment concept	Realized
Osaka City (Umekita area)	Umekita Phase II development project	Realized
Osaka City (Nakanoshima 4 chome and 5 chome)	groundwater and river water heat use	Realized
Yokohama City (Kohoku-ku)	A Smart Community	Realized

next-generation technologies and cooperation with a variety of stakeholders.

**Cumulative number of community building efforts in which ideas have been realized (as of end of June 2018)**

**5**

### Community development activities in urban areas of Osaka

Our company is contributing to community development in central Osaka and other locations with both hard and soft measures. One such effort is in Nakanoshima, Osaka where our Head Office is located.

Seeking to further develop and invigorate Nakanoshima, 28 companies (as of the end of June 2018), including the land-owning businesses in the district, are members of the Round Table on the Future of Nakanoshima, with our company functioning as the secretariat. Together we are working toward the realization of the "Nakanoshima urban renewal concept." Seeking to develop a community that is safe, secure and strong against disasters, this organization is undertaking efforts to increase community disaster resistance, including the creation of a disaster action manual and the holding of disaster prevention courses.

Moreover, we are working actively on efforts to bring the World Expo to Osaka in 2025 and to provide opportunities to enhance bidding activities, contributing to the development of local communities. For example, we have illuminated the top of our head office building with the five colors of the World Expo bid logo.

### Enterprise investment support activities

Seeking the sustained development of communities, we are cooperating with local governments and related locations and undertaking enterprise investment support activities in the Kansai region. For businesses from elsewhere in Japan that are looking for new places to locate, we introduce the industrial locations and local government incentive systems in the Kansai region through "Community Information," which is a magazine with information about the community. Another way that we are working to advance the Kansai region is by visiting businesses to make relevant proposals.

**3 Proactive Contributions to Development of Local Communities**

**Contributing to the local community**

As a business that is deeply rooted in local communities and is one member of these communities, our company continues to undertake activities that contribute to them, paying careful attention to the needs of their residents including our customers.

**Inspection of electrical equipment at cultural properties**

We are cooperating with fire departments and other organizations to inspect the electrical facilities of temples, shrines and cultural properties as well as public halls and local landmarks. We check for any electrical leakage or wiring abnormalities and we inform customers about safe ways to use electricity with their equipment.



Inspecting electrical equipment at the Tsutenkaku Tower

**Helping local residents beautify their surroundings**

In addition to our activities with local communities, we are carrying out cleanup activities around our business locations, at tourist sites, centering on Kansai Electric Power Group Environment Month (June) and Customer Appreciation Month (November). In addition, we have engaged in beautification activities such as removing illegal advertisements and erasing graffiti.



Cleaning activities at Iwashimizu Hachimangu Shrine

**Support for traditional cultural preservation and regional events**

To contribute to regional development and vitalization, we are working to support traditional culture and regional events rooted in local communities in a variety of ways.



Participating in the Tempyo procession during the Heijo Palace Tempyo Festival 2017

**Collabo Art 21 exhibit of art by handicapped persons**

Since 2001, Kansai Electric Power has been holding the Collabo Art 21, an exhibit that provides an opportunity for individuals with disabilities to display their works. Visitors can appreciate the art and sense the potential of the artists. Works selected for exhibiting can also be seen on our website.



Exhibition of selected works (part of sponsorship activities for Persons with Disabilities Week)

**Support for employees engaged in social contribution activities**

To support employees engaged in community activities or volunteer programs, we established a volunteer time-off program, among other initiatives. We published a Social Contribution website on our company web portal that provides enhanced information on the activities of volunteers and various workplaces.

**System**

**Volunteer time-off program**

This system allows employees, who participate in activities that contribute to society and meet fixed conditions, to take 50% or 100% of the time devoted to such activities as specially recognized time off, up to an annual limit.

**Volunteer time-off program**  
**Participation:**  
**57**  
184.5 days

**Operation of an in-house Social Contribution website**

On our Social Contribution website, every employee can view in a single location volunteer information and examples of activities that contribute to society at other business places. They are also utilizing it as reference information for the activities at every business place.

CSR Action Principles

**4**

**Respect for Human Rights and Development of Favorable Work Environment by Taking Advantage of Diversity**

The Kansai Electric Power Group recognizes the “human rights” as a common and universal value of the global society, supports the international standards relating to the human rights and respects the human rights in all of its business activities. Accordingly, we will strive to secure safe and comfortable work environment for all the people associated with our business activities and take advantage of diversity (each individual’s diversity) to the maximum extent.



**Respect for human rights**

**Policies**

Based on the recognition that respect for human rights is essential to every business activity, we are proactively striving to create a corporate culture that “neither discriminates nor permits discrimination” and to realize “a society grounded in human rights.”

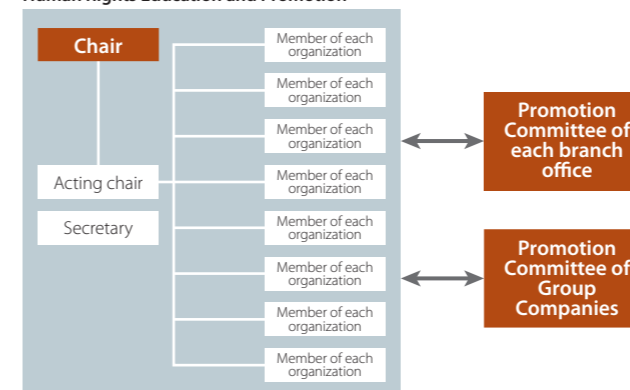
We continuously raise awareness and offer training initiatives related to social integration and human rights in order to deepen every employee’s proper understanding and recognition of various human rights issues, including buraku class discrimination, harassment and discrimination based on disabilities.



Social Integration Education Promotion Committee

**Promotion system**

Kansai Electric Power Committee on Human Rights Education and Promotion



**Specific efforts**

**Efforts to raise human rights awareness**

As an effort to raise awareness related to respect for human rights, we have been continuously holding integration and human rights trainings for management and for all employees. In fiscal 2017, a total of 26,498 people throughout the company participated.



Executive human rights training

**Characteristic training and attendance**

Training details	Target person	Attendance
Executive human rights training (Business management and human rights)	Chairman, president, executive management	73
Human rights lecture (Act on the Promotion of the Elimination of Buraku Discrimination, etc.)	Upper management, promotion members, officers and others	176
Trainings related to corporate social responsibility and human rights (International human rights standards, class discrimination, LGBT issues, harassment)	Employees	10,461
Training to promote understanding of disabled people so that they are considered rationally	Employees	871
Harassment counselor training	Persons in charge of hotlines	12

**Initiatives linking our group, municipalities and other entities**

Our Group holds semiannual Human Rights Information Exchange Meetings for Group Companies. In addition, we actively participate in the efforts of the Osaka City Council on Human Rights Promotion for Corporations and other liaison group organizations, including those of the national and local governments.