

Communities

SOCIAL 

Maintaining an ongoing community dialogue

► Policy and Concept

● Revitalizing local communities and developing our Group through communication

As a business operator closely linked with local communities and lives of their inhabitants, our Group fully recognizes that our own development is not conceivable without the development of local communities associated with our business activities. We are therefore striving to revitalize these communities and local economies.

Going forward, we will continue to promote closer communication with residents and provide solutions to meet a wide variety of requests from our customers and residents, thereby revitalizing local communities and furthering development within the Group.

► System

● Community relations system

The Kansai Electric Power Co., Inc.: Regional Relations Group, Office of General Administration

Kansai Transmission and Distribution, Inc.: Regional Communications Group, Regional Communications Department, etc.

► Goals

Maintain and build relationships of trust with local communities

► Efforts

● Strengthening communication and cooperation with local communities

We have been engaged in bilateral communication with local governments and other organizations regarding energy situations and the Group's business as a whole. Specifically, we hold tours of Group facilities and study sessions to facilitate deeper understanding of our business. On these occasions, we receive many different opinions and requests, which are shared with management, relevant divisions, and those working at the forefront and utilized to improve our business operations through discussions at internal meetings and by other means. These efforts have also led to proactive measures to resolve energy issues and other regional issues.

In response to the recent immense damage from typhoons and other natural disasters, we are bolstering cooperation with local governments in the event of a disaster.



Study session with local governments



Power line work experience at our facility tour

● Relevant data

	FY 2022	FY 2023	FY 2024
Number of activities to promote understanding by local governments	About 9,100	About 8,400	About 9,900



Promoting community development aimed at solving issues and increasing value in the region

► Policy and Concept

● Efforts for regional stimulation

With the diversification of customer needs and those of society at large in and beyond the energy domain, our Company has been carefully monitoring trends to determine exact requirements. We seek to support regional revitalization and invigorate local economies with a commitment “to create the future together through dialogue.”

► System

The Kansai Electric Power Co., Inc.: Customer Solution Division

► Goals

Achieve business growth within the Group by creating sustainable and vibrant communities

► Efforts

● Contributing to regional revitalization through solutions

Based on issues and needs faced by our customers and regional communities, we are focusing on the development of new solutions and promoting the creation of sustainable and vibrant communities through provision of comprehensive solutions coordinated according to needs.

Specifically, we have implemented low-carbon community development through the introduction of cutting-edge technology at Grand Green Osaka and conducted a demonstration of level 2 autonomous driving, using EV buses in Toyonaka City, Osaka.

We will continue to work on community development as the Kansai Electric Power Group, accompanying the development of local communities as we grow together with local governments and residents.

● Contributing to low-carbon community development at Grand Green Osaka through cutting-edge technology

Grand Green Osaka (Phase 2 area of approx. 9 ha, which had an advanced opening in September 2024) in the Umekita area of the former Umeda Freight Station site, north of JR Osaka Station, adopted Utility Service® offered by Kanden Energy Solution Co., Inc. in May 2024. This Utility Service® contributes to reducing CO₂ emissions through pioneering low-carbon technology, such as Japan's first aquifer thermal energy storage system (ATES), which makes use of the National Strategic Special Zones system*¹ and Osaka City's first*² private-sector utilization of sewage heat and geothermal energy. All of these utilize cutting-edge environmental technology and resource circulation infrastructure. In collaboration with district heating and cooling providers, cogeneration operators, and other organizations, the Group plays a key role in area energy management.

In the development planning stage for Grand Green Osaka, the Company was involved in the study of building an energy utilization model for community development, a project subsidized by the national government, and this has been reflected in the community development policy. Furthermore, during the development phase, Kanden Realty & Development Co., Ltd. participated as a joint venture developer and supported the Kansai Electric Power Group in realizing area energy management initiatives that utilize the national subsidy program.

The Kansai Electric Power Group will continue to utilize its collective strength to realize a zero-carbon society and sustainable community development.

*1 Special provisions for groundwater extraction for buildings were applied as part of deregulation under the National Strategic Special Zones system.

*2 After the amendments to the Osaka City sewerage ordinance enacted in 2018 and related regulations



● Demonstration of level 2 autonomous driving, using EV buses in Toyonaka City, Osaka, toward next-generation mobility services

In collaboration with Toyonaka City, Sompo Japan Insurance Inc., and Hankyu Corporation, we conducted Toyonaka's first demonstration of Level 2 Autonomous Driving*¹, using EV buses (hereinafter, "this demonstration") over three days, from March 26 to 28, 2025.

In the interest of solving regional challenges such as driver shortages and achieving zero-carbon transportation, in this demonstration a compact EV bus with the autonomous driving function completed a test run in Toyonaka City's Shin-Senri Higashimachi district and research was conducted toward the social implementation of wireless power transfer for EVs.

Utilizing the insights gained from this demonstration and feedback from participants, we will continue to pursue the social implementation of EV autonomous driving and wireless power transfer through public-private collaboration.

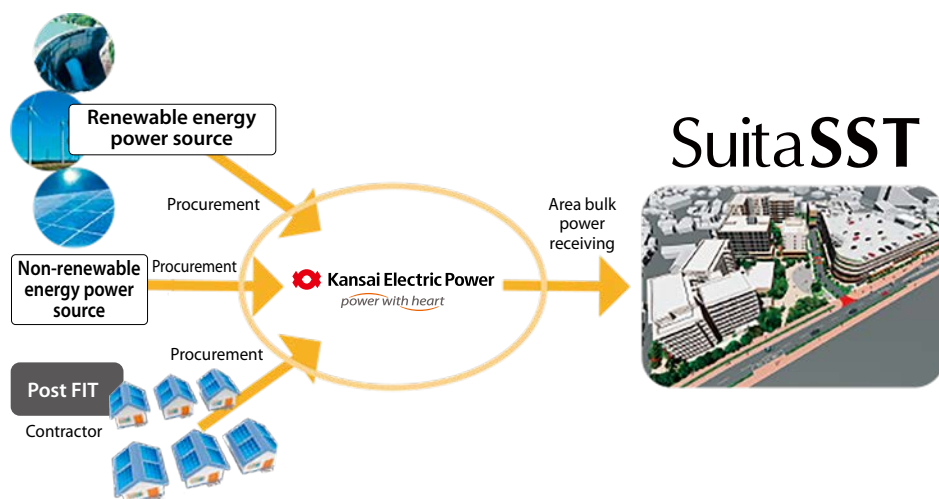


Toyonaka City EV bus level 2 autonomous driving demonstration departure ceremony on March 26, 2025

*1 Level 2 Autonomous Driving: Partially automated driving that assists steering, acceleration, and braking operations

● 100% Renewable Energy Town—Suita Sustainable Smart Town—

100% Renewable Energy Town opened in April 2022, where area bulk power receiving, renewable energy, and Non-Fossil Certificates (NFCs) are used to power the whole town virtually and exclusively with renewable energy. Solar power generation facilities, storage batteries, and EVs, meanwhile, contribute to improving resilience to emergencies.



● Providing “area management support” services in Smart Eco Town Hoshida

In the Smart Eco Town Hoshida, which is being developed by Kanden Realty & Development, we support proactive efforts in the community to enhance the value of the area by focusing on providing support for community building and management, along with services in collaboration with other businesses, such as town security maintenance and car-sharing.

Additionally, for shopping assistance and greater convenience, a demonstration of the last one mile transport service “Linkuru-san” was conducted at supermarkets in the area and nearby. Through these services, we are committed to improving the satisfaction of residents and businesses in local communities.

● Supply of decarbonized district heating and cooling system to Kobe New Eastern City Center

Kobe Heating and Cooling Supply Co., Ltd.*, in which we hold a stake, Kobe Steel, Ltd., Osaka Gas Co., Ltd., and the Kansai Electric Power Co., Inc. received the New Energy Foundation Chairperson's Award in the Regional Symbiosis Category at the New Energy Awards 2023, in recognition of a joint initiative in establishing a decarbonized thermal energy supply for a district heating and cooling system in the Kobe New Eastern City Center.

With electricity from 100% renewable energy sources utilizing Non-Fossil Certificates and carbon-neutral city gas, this initiative obtained customer approval and achieved a decarbonized heat energy supply. This is the first system in Japan's district heating and cooling sector that has incorporated environmental value into the heat rate structure.

* Funded jointly by Kobe Steel, Ltd. (51.0%), Osaka Gas Co., Ltd. (24.5%), and the Kansai Electric Power Co., Inc. (24.5%), the company commenced heat supply business in April, 1998.



● Business operation support for the regional microgrid project

A regional microgrid is a system that supplies power in the event of power outages due to disasters such as earthquakes and typhoons by generating electricity from solar power and other renewable energy sources, controlling the amount of electricity with the use of storage batteries, etc., through existing power distribution lines within a limited local community. This system aims to realize local production for local consumption of energy across the region, thereby enhancing resilience. The Company, which has a track record in supporting the construction of a regional microgrid in a core industrial park in Toyooka City in fiscal 2023, will continue to advance initiatives to address diverse needs, including regional microgrids.

● Kurobe Specified Electricity Transmission and Distribution Project

In conjunction with the opening of the Kurobe-Unazuki Canyon Route to the public and the introduction of travel products, we started supplying electricity to mobile base stations in 2023 in cooperation with Toyama Prefecture and major mobile carriers. This will enable the use of mobile phones in the Kurobe Gorge and in high areas of the mountains, which used to be dead zones for cell phone reception (out of service areas), not only improving convenience for tourists and ensuring the safety of climbers but also contributing to securing lines of communication in the event of a disaster. In implementing this project, the Company became the first former General Electricity Utility to be licensed as a Registered Specified Electricity Transmission and Distribution Utility in 2023.

● Relevant data

	FY 2022	FY 2023	FY 2024	FY 2025
Total number of sustainable community development plans the Group has been involved in*	15	17	17	17

* Figures representing the Company only

* Cumulative total results as of March 31 for each year since April 2015



Coexisting with local communities and society

► Policy and Concept

● Social contribution activities for solving regional and social challenges and revitalizing communities

The Kansai Electric Power Group Code of Conduct sets out the obligations of the Group, as a business closely connected to local communities and people's everyday lives, in proactively handling issues faced by local communities to revitalize economies and communities in cooperation with different stakeholders. The Group has been conducting social contribution activities through its business activities in accordance with the Code of Conduct.

Recently, as social issues are becoming more pressing and clearer, such as the population declining and environmental issues, we established the Kansai Electric Power Group Social Contribution Activity Policy in June 2024, aiming at conducting social contribution activities more actively than ever, including those as a corporate citizen.

Utilizing its management resources, the Group will actively work to solve regional and social issues and revitalize communities through its activities both as a business and as a good corporate citizen. We will also support the active participation of individual employees in social contribution activities.

◆ Kansai Electric Power Group Social Contribution Activity Policy

We wish to be a source of power for our local communities and society

The Kansai Electric Power Group has established this Social Contribution Activity Policy. We respond to the expectations of our local communities and society through our business activities and carry out various activities, as a good corporate citizen, in accordance with this policy.

- (1) We proactively work with various stakeholders to resolve issues faced by our local communities and society and to revitalize communities for sustainable development.
- (2) We value dialogue with our local communities and society and utilize our management resources.
- (3) We respect the voluntary efforts of individual employees and support their active participation in social contribution activities.

[Priority areas] Environmental conservation, Community revitalization, and Growth of future generations

► System

The Kansai Electric Power Co., Inc.: Office of Corporate Communications
Kansai Transmission and Distribution, Inc.: Regional Communications Department, etc.

► Goals

Proactive contributions for coexisting with local communities

► Efforts

The Kansai Electric Power Group is committed to resolving issues in local communities and society and revitalizing communities with a focus on the priority areas specified in the Kansai Electric Power Group Social Contribution Activity Policy.



● Environmental conservation

In addition to forest conservation and tree-planting activities, we are engaged in cleaning activities and preservation of the ecosystem around power plants utilizing the Group's expertise, helping local residents beautify their surroundings.



Trash pickup during Environment Month



Stocking red spotted masu trout in the Kiso River



Living green screen activity at an elementary school

◆ Environmental conservation at Hida Mannan Forest

Our Group participates in a program with a local community to help conserve the watershed projection forest around the Mannan River within the Jinzu River system. The Jinzu River provides abundant water resources alongside our six hydropower plants in operation. Activities such as thinning cedar and setting up larch plantations also support the stable operation of our power generation business, ensuring its sustainability while contributing to the local community through environmental conservation.



Hida Mannan Forest



Conservation activities involving underbrush clearing

◆ CIELIA TREE PROJECT (Kanden Realty & Development Co., Ltd.)

In October 2024, Kanden Realty & Development launched the CIELIA TREE PROJECT; for each contract signed for a CIELIA condominium or CIELIA GARDEN detached house, the company plants one sapling. This initiative in planting native vegetation saplings on land requiring forestation aims to promote ecosystem-conscious forest restoration and regional revitalization. Through the Present Tree project operated by the certified NPO Environmental Relations Research Institute, the company donated 398 saplings in fiscal 2024.

CIELIA TREE PROJECT
シエリアツリープロジェクト
supported by Present Tree

● Community revitalization

We are supporting traditional culture, arts, and sports rooted in the community and are working together with local residents to contribute to and revitalize the community.



Electrical wiring inspection for Gion Festival floats, Kyoto



Cleaning of streetlights around Himeji Castle using aerial work platforms, Hyogo



"What is Expo!?" event held to generate public interest



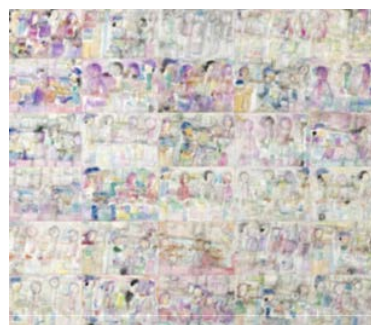
Cooperation in the Osaka Classic 2024

◆ Kanden Collab Art

Since 2001, we have been holding Kanden Collab Art, a public exhibition of art created by people with disabilities. It provides an opportunity for individuals with disabilities to display their work and visitors to appreciate the art and experience the potential of the artists. Award-winning work and other information can also be seen on our website.



Open exhibition (Grand Front Osaka)



2024 best award-winning work

◆ Maintenance and restoration of the World Heritage Site "Sacred Sites and Pilgrimage Routes in the Kii Mountain Range"

The Kumano Kodo is a World Heritage with abundant nature and profound history. Together with Wakayama Prefecture, we are carrying out the "michi-bushin" (pilgrimage route maintenance and restoration) activities. As a company rooted in the Kansai region, we are engaged in preserving valuable assets passed down over ages in good condition and carrying them to the next generation.



"Michi-bushin"

● Growth of future generations

We hold information sessions, classes for elementary and junior high school students, and work experiences for the purpose of creating opportunities for people from all walks of life to think together about the importance of energy mix and zero-carbon emissions.



Collaborating as a gold partner for the Minecraft Cup



Workshop



Energy workshop



Running a booth at a local event

◆ KidZania Sponsor Day Event (Kansai Transmission and Distribution, Inc.)

Kansai Transmission and Distribution, Inc. operates a pavilion at KidZania Koshien. In February 2025, the company invited children living in child welfare facilities and mother-child support facilities in the Kansai region to KidZania as an opportunity to think about future careers and dreams through work and social experiences.

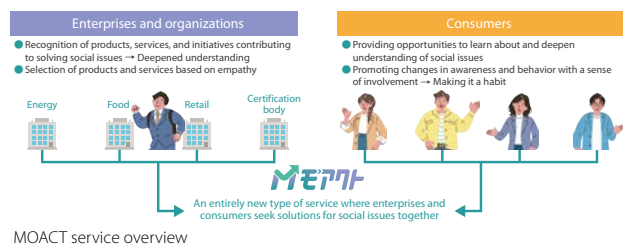
KidZania Koshien
(Kansai Transmission and Distribution, Inc.)

● Support for employees engaged in social contribution activities

To support employees engaged in community activities or volunteer programs, we established a volunteer time-off program, among other initiatives. Our Social Contribution website on our corporate portal provides information on the activities of volunteers and various workplaces.

● MOACT, a social contribution activity service

Since November 2024, we have been demonstrating a service that helps consumers connect with companies that are responding to various social issues, such as decarbonization, and that encourages consumers' awareness of social contribution, ultimately leading them to change their behavior. This service is provided as an app, MOACT, that can be used on smartphones, etc. Aiming to promote behavioral changes, it offers a broad range of "missions" that lead to social contributions. For fiscal 2024, we provided over 1,000 types of missions, and over 1.8 million missions were accomplished by users.



MOACT service overview

Complete missions related to social issues to get points.

Social-good App

Good Deeds, Good Deals.



Sample image of MOACT



Active communication inside and outside the Company

► Policy and Concept

● Communication inside and outside the Company through public relations and public hearing activities

Through public relations and public hearing activities, we deliver information to our stakeholders in an appropriate manner to promote their understanding of our Group businesses. Opinions and requests are shared with management and employees and reflected in our business activities as an effort to establish bilateral communication to maintain a sense of trust.

We will seek their understanding of our Group businesses and conduct highly transparent and open business activities with the thought, "We wish to be a source of power for our customers and communities by serving them with sincerity and passion" represented by our brand statement, "power with heart."

► System

The Kansai Electric Power Co., Inc.: Office of Corporate Communications

Kansai Transmission and Distribution, Inc.: Regional Communications Department, etc.

► Goals

Supporting smooth business activities and driving medium- to long-term growth through communication that goes a step beyond, leading to stronger engagement with customers, communities, and employees

► Efforts

● Improving information disclosure to stakeholders

Through our securities reports, corporate governance reports, integrated reports, etc., the Group proactively discloses financial information to shareholders and other stakeholders, such as the Company's financial position and operating results, as well as nonfinancial information related to management strategies and issues, risks, and governance. Regarding contents stipulated by the Companies Act and other laws as well as information that is considered to be useful for dialogue with our shareholders and other stakeholders, we strive to offer detailed and accurate explanations that add value. We also provide overseas investors with information as needed through English-language media.

The Group facilitates constructive dialogue with its shareholders and investors to gain their understanding of the Group's basic stance, encompassing legal compliance, and basic management policies including our medium-term management plan. By reflecting the opinions we receive in our approach to business management, we will, over time, restore the trust of our stakeholders and build a solid relationship based on trust.

● Working with the media

Information reported by the media has a significant impact on stakeholder perceptions of and attitudes toward our Group. For this reason, it is necessary to deliver information in a timely and appropriate manner. We hold press conferences with our president and make other efforts to provide information to the media actively, as well as we respond to media inquiries to promote understanding of our Group business operations. We are also diversifying our information dissemination methods by a variety of means, including webcasting press conferences.

● Delivering information through mass media

We utilize various forms of mass media to convey information about the Group's business activities carried out with the thought represented by our brand statement, "power with heart," to customers and other members of society in an easy-to-understand manner. By vitalizing communication with more customers using tools such as TV commercials, online video advertising, newspaper ads, websites, web magazines, social media, and PR magazines, we seek to gain understanding and trust in our Group's business operations.



◆ TV commercials, online video advertising, and newspaper ads

Television commercials and online video advertising can convey information in an easy-to-understand manner with images and music, while newspaper advertisements enable readers to take time to review relatively large amounts of information. Taking advantage of the strengths of each type of media, we provide information on our Group initiatives.



Our TV commercial

◆ Our website

Our website provides information on corporate activities such as safe and stable energy supply, sustainability initiatives, investor relations, and recruitment activities. We are continuously working to improve our website, to make it easier for customers to view and understand. One new improvement is review of the layout of the top page from the viewer's perspective.



Our Company's website

◆ Our web magazine KANDEN WITH YOU

We provide useful information and insights on trends in the Kansai area, and our navigators guide you to find answers for questions in daily life.



KANDEN WITH YOU



KANDEN WITH YOU

◆ Social networks

We utilize social media in the hope that the information on the Group's businesses will strike a chord with customers. Our posts on X and Facebook emphasize the instantaneous provision of information and trends, as well as a focus on our employees. X also serves as an emergency communication tool for us to promptly disseminate information in the event of a disaster. On Instagram and TikTok, under the theme of information useful for viewers' daily lifestyles, money-saving techniques and life hacks are provided in short videos.



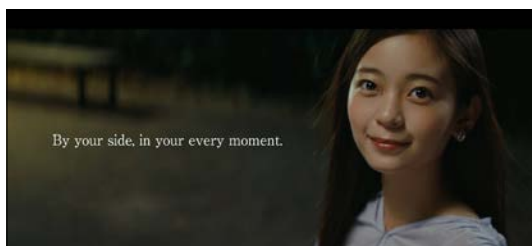
Official X, Facebook



Official Instagram, TikTok

◆ Publishing videos online

To help our stakeholders deepen their understanding of the Group's Purpose of "Serving and Shaping the Vital Platform for a Sustainable Society," along with its business activities, we have released web videos connected to TV commercials.



Web exclusive video



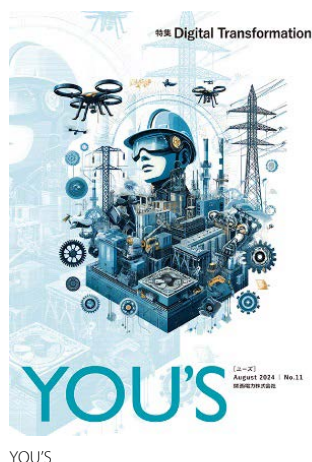
Web video connected to TV commercial



◆ Our PR magazine YOU'S

We publish a PR magazine YOU'S to promote a deeper understanding of our Group's business.

Themed on matters of interest to our customers and society at large, it connects the Group with readers by featuring interesting and useful information. In addition, a page dedicated to YOU'S has been created on our Company's website.



YOU'S

◆ Fan base initiatives

The Group launched the Kanden Fan Base Project in fiscal 2021 with the aim of creating an even better future by placing greater value on communication with our customers than ever before, growing together and creating content and activities that resonate with them. In fiscal 2023, the Group launched the fan-based community site "Fanden" to increase interaction with our fans online, as well. We are developing our fan base initiatives through face-to-face events and other means.



Fan-based community site "Fanden"

● Efforts to promote understanding about energy

To create opportunities for people from all walks of life to think together about the importance of energy mix and zero carbon, we hold information sessions and classes for elementary and junior high school students using our ingenuity to develop programs that include a VR-based power plant tour experience to facilitate understanding of energy in a more intuitive and easily digestible way. In addition, we offer online tours where applicants can participate remotely from their computers or smartphones, see the inside of our power plant, and communicate with plant staff; it's an experience that simulates going on a tour without visiting the actual site. Furthermore, from fiscal 2024, we launched an inquiry-based program titled "Inquiry-based Learning about Energy for the Future" within regular class hours at junior high and high schools.



Energy workshop



Material used for the Inquiry-based Learning about Energy for the Future

● Vitalizing internal communication

Information on important matters in business management, such as our management philosophy and initiatives set out in the medium-term management plan, our Group businesses, efforts made by individual workplaces/employees, and similar topics are disseminated internally in a timely manner through our corporate portal. With the aim of enhancing employee engagement, we are advancing initiatives to deepen bilateral communication between management and employees, as well as between employees themselves. For communication between management and employees, messages from management are posted on our corporate and group portals, encouraging employees to comment on them. For communication among employees, on the corporate portal, we have created *Minna de Talk* (Let's talk together), a bulletin board where employees can use pseudonyms to open-mindedly exchange their opinions on different topics, such as hacks for better work-life balance or for making their jobs more productive.



Message from the management



● Reflecting the voice of society in our business activities

The Group pays attention to the voices of stakeholders, shares the opinions and requests received with management and employees, and reflects these opinions and requests in our business activities as part of our efforts to earn trust.

● Relevant data

		FY 2022	FY 2023	FY 2024
Volunteer time-off programs taken		53 (64.5 days)	50 (61 days)	80 (149 days)
Number of social contribution activities (including energy workshops)		1,086	1,517	1,224
Amount of social contribution activities ^{*1*2}		1,821 million yen	2,027 million yen	2,791 million yen
	Amount of donations made in the above figure	104 million yen	171 million yen	296 million yen

*1 From fiscal 2020 onward, figures include part of the amount of social contribution activities through business activities.

*2 Fiscal 2022 results include part of labor costs related to social contribution activities.

