

## Communities



## SOCIAL



### Maintaining an ongoing community dialogue

#### Policy and Concept

##### ● Our overall policy

As a business operator closely linked with its local communities and lives of their inhabitants, our Group fully recognizes that its own development is not conceivable without the development of the local communities associated with its business activities and therefore we will proactively contribute to the development of our local communities through initiatives to revitalize these communities and the local economy.

##### ● Transmitting information with a positive attitude to local communities and maintaining open lines of communication

With a commitment “to create the future together through dialogue,” we are striving to meet the varied requests of residents in our local communities with a positive attitude by building a relationship of trust through close communication.

Additionally, after Kansai Transmission and Distribution, Inc. was spun-off from the Company in April 2020 amid growing social demands for bolstering the resilience of our power supply, Kansai Transmission and Distribution, Inc., is well placed to be of service to the area for a long period of time due to its extensive facilities in the Kansai area, and also as a contact point between the Group and the local community. Going forward, we will continue to promote closer communication with local residents, aiming to revitalize and develop the local community.

#### System

##### ● Community relations system

The Kansai Electric Power Co., Inc.: Office of General Administration

Kansai Transmission and Distribution Inc.: Regional Communications Department

#### Goals

Maintain and create demand in cooperation with stakeholders

#### Efforts

##### ● Proactive information exchange through participation in various types of meetings and other efforts

We have been participating in governmental assemblies such as the Meeting of Members of the Union of Kansai Governments and other organizations. In addition to explaining topics such as the state of power supply and demand, electricity rates, and nuclear power operation, we also receive a variety of opinions and otherwise exchange information. We are actively working for the resolution of various energy issues in local communities based on the opinions and other ideas we receive. In recent years, how we respond to severe natural disasters such as typhoons is becoming a pressing issue, and as a result we are bolstering our cooperation with local governments regarding disaster mitigation.



Opinion exchange with government office

##### ● Ordinary communication with government offices

We undertake mutual communication with government offices on a daily basis. When we are asked questions, we hold study groups, for example, to answer them conscientiously.



Energy study session (facility tour) by employees of Kansai Transmission and Distribution, Inc.



## Promoting "community energy business" that contributes to the development of local communities

### Policy and Concept

#### ● Efforts for regional stimulation

As the energy needs of customers and society at large have become increasingly diverse, our Company has been carefully monitoring trends to determine exact requirements. We seek to support regional revival and invigorate local economies with a commitment "to create the future together through dialogue."

### System

The Kansai Electric Power Co., Inc.: Customer Solution Division

### Goals

Maintain and create demand in cooperation with stakeholders

### Efforts

#### ● Our proactive contribution to regional revival and efforts toward the growth of the Company

To meet the expectations of customers and local communities for decarbonization, improved disaster mitigation, and regional revitalization, the Group is actively participating in initiatives to create smart communities aimed at improved efficiency of energy use and to develop renewable energy together with communities and local governments.

Not only in the Kansai but also in other regions, we are promoting activities drawing on the knowledge we have cultivated as an energy company.

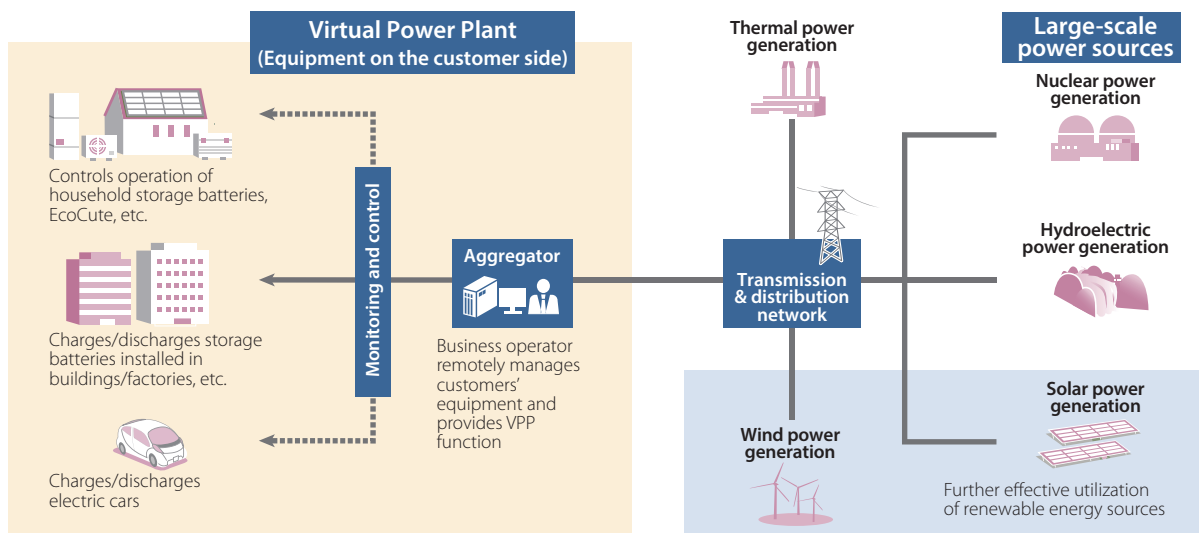
Recently, we have been working to create communities that can solve problems in a sustainable manner in a variety of fields, not just limited to the energy field.

We will continue to work on "community energy business" as the Kansai Electric Power Group, growing hand in hand with regional communities by combining solutions tailored to the problems faced by our customers and communities.

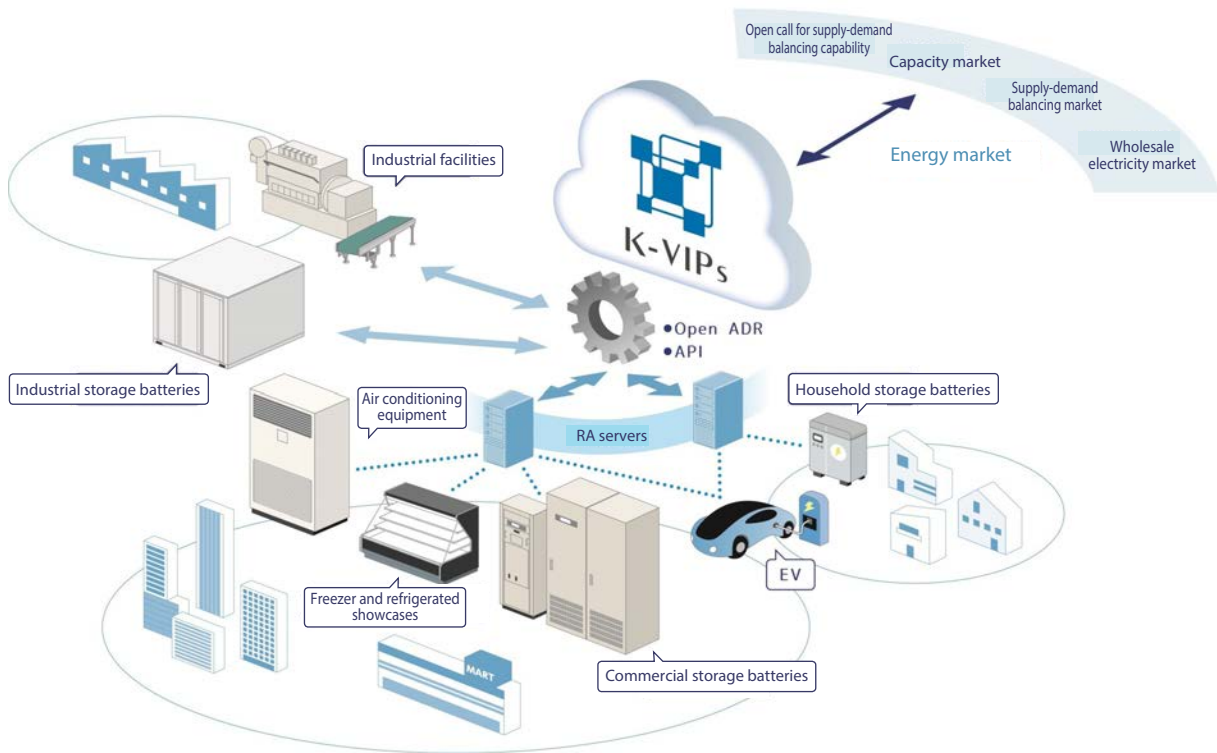
In addition, incorporating new technologies, we are implementing a demonstration project on virtual power plant (VPP)\*, which has recently been attracting attention as an electric power supply-demand balancing method. Our integrated platform system K-VIPs, which supports electricity transactions on VPP that use resources on the customer side, has also been launched. With this technology, we will reduce grid stabilization costs, support the expanded introduction of renewable energy, and accelerate efforts to optimize energy management for the entire region.

\* An IoT-based technology that remotely controls resources scattered in multiple regions (storage batteries, EV, etc.) in an integrated manner, so as to make them function like a single power plant

#### ◆ Virtual Power Plant overview



◆ Image of K-VIPs



● Community development activities in urban areas of Osaka

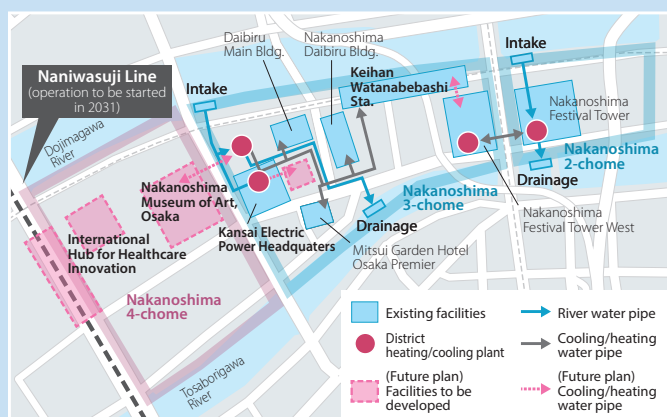
Our Company is contributing to community development in central Osaka and other locations with both hard and soft measures. One such effort is in Nakanoshima, Osaka where our head office is located.

As the secretariat of the Nakanoshima Future City Planning Council, which seeks to further develop and invigorate Nakanoshima, we are working toward the realization of the “Nakanoshima Regional Strategic Plan” together with local governments, land-owning businesses in the district and others. We are also contributing to the development of an environmentally conscious community. One such effort is the introduction of a regional cooling/heating system that utilizes river water. In addition, in our role at the secretariat of the “Osaka Lighting Project – City of Lights,” we are working to make the Nakanoshima area more attractive by creating and maintaining the city nightscape. Moreover, as a home-grown company, in cooperation with local governments and citizens as well as economic organizations, we will be contributing to the development of Yumeshima where the Expo 2025 Osaka, Kansai is to be held.

Examples of community development activities in urban areas of Osaka

District heating and cooling system using river water in the Nakanoshima area

In the Nakanoshima 2-chome and 3-chome areas, a regional energy management system has been introduced that uses a district heating and cooling system with river water. This system is expanding in line with the development of the surrounding areas. It will also be introduced to the Nakanoshima Museum of Art, Osaka, which is scheduled to open in 4-chome in February 2022. This energy business has been selected as a “Sustainable Architecture Initiative Project (CO<sub>2</sub>-saving initiative),” which is promoted by the Ministry of Land, Infrastructure and Transport and Tourism, through joint application by Osaka City, Kanden Energy Solution Co., Inc., and our Company. In future developments in the Nakanoshima area, our Group will continue proactively working on CO<sub>2</sub>-saving and contributing to community development through environmental-conscious town planning.



## Coexisting with local communities

### Policy and Concept

#### ● Implementation of activities for coexisting with local communities

Through the Group's business and social contribution activities as a corporate citizen, we are contributing to resolving local issues and revitalizing communities.

### System

The Kansai Electric Power Co., Inc.: Office of Corporate Communications  
Kansai Transmission and Distribution, Inc.: Regional Communications Department

### Goals

Proactive contributions for coexisting with local communities

### Efforts

#### ● Inspection of electrical facilities of cultural properties, etc.

We are cooperating with fire departments to inspect the electrical facilities of temples, shrines and other cultural properties. Other contributions include helping local residents beautify their surroundings.



Electrical equipment inspection at Mt. Koya, Wakayama



Cleaning activities at the Kasuga-Taisha Shrine, Nara



Cleaning of the Edison Monument, Kyoto

#### ● Disaster recovery efforts

In the event of an emergency such as a typhoon, all the group companies shall unite to work together, regardless of whether the disaster has struck in an area in which we operate or not, through on-site responses, cooperating with related autonomous bodies and dispatching support teams to the area – regardless of whether we supply power there or not – aiming for rapid recovery and to ensure safe and stable electricity supply.



Dispatching a support team to an area where we are not involved with power supply (Typhoon No. 10 in Kyushu, September 2020)



Emergency power transmission with generator vehicles (December 2020)



## ● Contribution to solving global social issues

We are working to provide new values based on global issues and needs across society. To cite a few examples, we provide LED lantern rental services through a business alliance with WASSHA Inc. and conduct demonstration tests for introducing electric power and communication services jointly with SUCRECUBE Japon Inc. for regions in Africa that lack electrical services.



Tanzanian children using a lantern



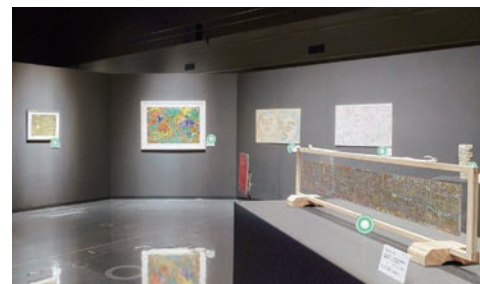
Training for partners in developing companies

## ● Social welfare efforts

Since 2001, we have been holding Kanden Collabo Art exhibit that provides an opportunity for individuals with disabilities to display their works. Visitors can appreciate the art and sense the potential of the artists. Works selected for exhibiting can also be seen on our website.



Open exhibition (Dojima River Forum)



Web exhibition

## ● Promoting art and cultural activities and nurturing the next generation

We are working to promote local culture by holding painting exhibitions, as well as to nurture the next generation by holding online puppet shows for parents and children.



Mihama Art Exhibition



Kanden Family Theater

## ● Coexistence and co-prosperity with local communities where our power plants are located

As a member of the local community, we strive to revitalize and contribute to the local communities where our power plants are located by promoting the revitalization of the local economy as well as investing in community development and running local events, etc., together with local residents.



Clean the Sea project



Cleaning activity at a child welfare facility

## ● Support for employees engaged in social contribution activities

To support employees engaged in community activities or volunteer programs, we established a volunteer time-off program, among other initiatives. Our Social Contribution website on our company web portal provides information on the activities of volunteers and various workplaces.

## Active communication inside and outside the Company

### Policy and Concept

#### ● Communication inside and outside the Company through public relations and public hearing activities

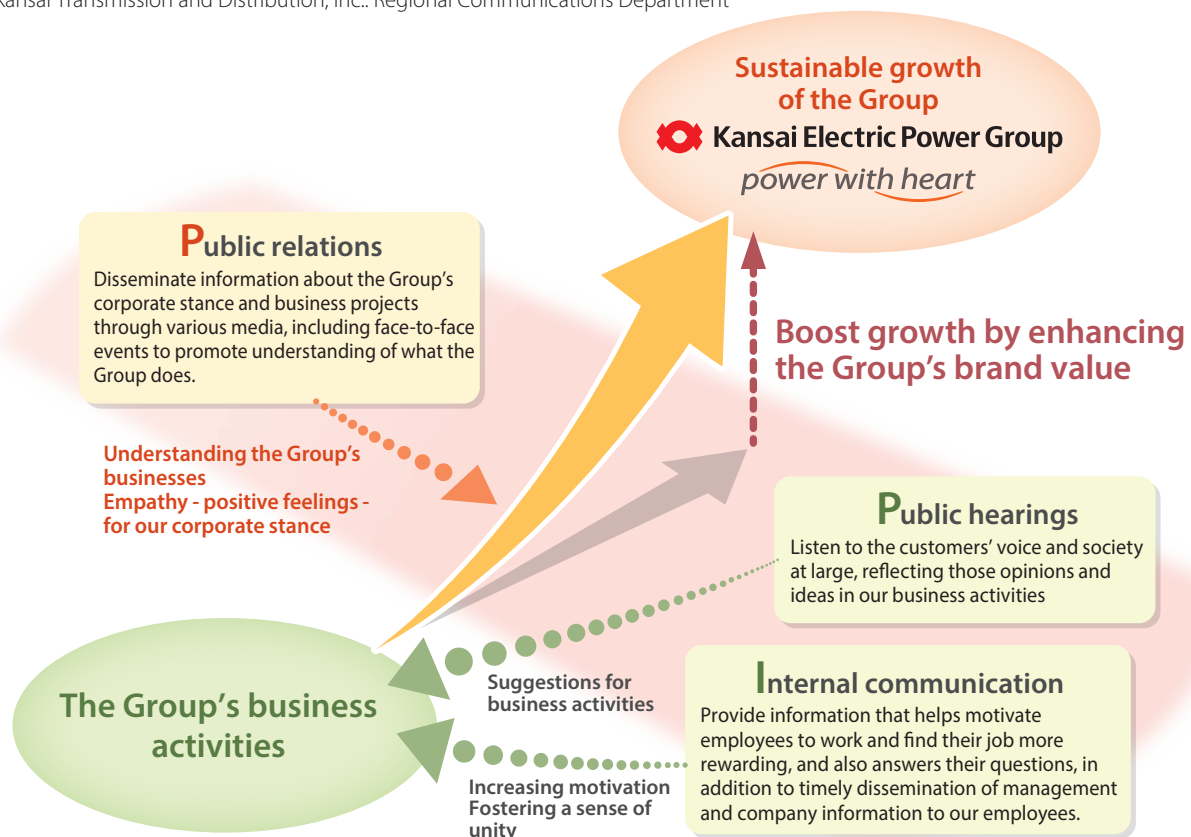
Through public relations and public hearing activities, we deliver information to our stakeholders in an appropriate manner to promote their understanding of our Group businesses. Opinions and requests are shared with management and employees and reflected in our business activities as an effort to establish bilateral communication to maintain a sense of trust.

We will seek their understanding of our Group businesses and conduct highly transparent and open business activities with the thought represented by our brand statement, "power with heart."

### System

The Kansai Electric Power Co., Inc.: Office of Corporate Communications

Kansai Transmission and Distribution, Inc.: Regional Communications Department



### Goals

Supporting smooth business activities and driving medium- to long-term growth through communication that goes a step beyond, leading to stronger engagement with customers, communities, and employees

## Efforts

### ● Improving information disclosure to stakeholders

Through our securities reports, corporate governance reports, integrated reports, etc., the Group proactively discloses financial information to shareholders and other stakeholders, such as the Company's financial position and operating results, as well as non-financial information related to management strategies and issues, risks, and governance. Regarding contents stipulated by the Companies Act and other laws as well as information that is considered to be useful for dialogue with our shareholders and other stakeholders, we strive to offer detailed and accurate explanations that add value.

We also provide overseas investors with information as needed through English-language media.

The Group facilitates constructive dialogue with its shareholders and investors to gain their understanding of the Group's basic stance, encompassing legal compliance, and basic management policies including our medium-term management plan. By reflecting the opinions we receive in our approach to business management, we will, over time, restore the trust of our stakeholders and build a solid relationship based on trust.

### ● Working with the media

Information reported by television and newspapers has a significant impact on stakeholder perceptions of and attitudes toward our Group. For this reason, it is necessary to deliver more accurate information. We hold press conferences with our president and make other efforts to provide information to the media actively. At the same time, we respond accurately and in a timely manner to media inquiries to promote understanding of our Group business operations.

### ● Delivering information through mass media

We utilize various forms of mass media to convey information about our efforts associated with our brand statement, "power with heart," and the business activities of our Group to customers and other members of society in a timely and appropriate manner.

By vitalizing communication with more customers using tools such as TV commercials, newspaper ads, websites, and social media, we seek to gain understanding and trust in our Group business operations.

#### ◆ TV commercials and newspaper ads

Television commercials can convey information in an easy-to-understand manner with video and music, while newspaper advertisements enable readers to take time to review relatively large amounts of information. Taking advantage of the strengths of each type of media, we provide information on our Group initiatives such as Zero Carbon Vision 2050.

#### ◆ Our website

We are making continuous improvements to our website, aiming to make it easier for customers to view and understand by updating its top page and other means. Along with our attitude and thoughts regarding safe and stable supply, we proactively send out information on our new businesses, innovations, international businesses, and other developments in new business areas.



Our Company's website



Our Company's website

#### ◆ Social networks

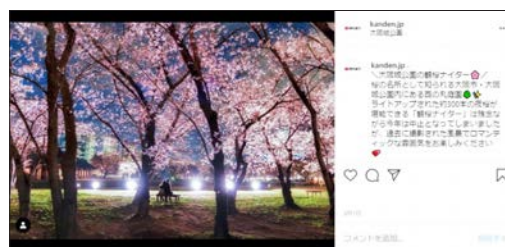
We disseminate information on social media, in the hope that this information on the Group's businesses will strike a chord with customers. On Facebook and Twitter, we use videos for posts focused on our employees performing their work and for bilateral communication. On Instagram, we introduce beautiful scenes from the Kansai region, with the theme of "lighting" and "warmth."



Our Group's Facebook account



Our Group's Twitter account



Our Company's Instagram account



### ◆ Publishing videos online

To help our stakeholders deepen their understanding about energy and feel close to our Company, we have released videos: “The Message of the 50th Year—Half a century since we launched commercial operation of nuclear power,” which expresses our thoughts and sense of mission for nuclear power generation, and “Anthropomorphic Equipment Series II” in which personified power generation equipment is introduced using stories.



The Message of the 50th Year



Equipment with a human touch II

### ● Efforts to promote understanding about energy

We hold on-site information sessions for companies and organizations, as well as on-site classes for elementary and junior high schools, using our ingenuity in developing programs that include experiments on energy and a VR-based simulated power plant tour experience for deeper understanding. We will remain committed to promoting understanding.



On-site classes



On-site information session using VR headsets

### ● Vitalizing internal communication

With the aim of creating a new Kansai Electric Power Group and enhancing employee engagement, we are advancing initiatives to deepen bilateral communication between management and employees, as well as between employees themselves. Information on nuclear power generation and other important matters in business management, our Group businesses, initiatives related to “power with heart,” and similar topics is disseminated in a timely manner through our in-house newsletter and company web portal/TV.

In addition to the above, our in-house newsletter “The Kansai Denryoku Shimbun” is also published on our website as an opportunity for customers and communities to get to know the Group’s thoughts and initiatives, in an effort to disclose more transparent information.



Communication between management and employees



Distributing the President’s video message over in-house TV, etc.

### ● Reflecting the voice of society in our business activities

The Group pays attention to the voices of stakeholders, shares the opinions and requests received with management and employees, and reflects these opinions and requests in our business activities as part of our efforts to earn trust.



## ● Relevant data

	2019/3	2020/3	2021/3
Efforts to promote understanding by local governments	About 4,600	About 5,100	About 5,200
Volunteer time-off program	63 (161.5 days)	87 (201 days)	26 (50 days)
Number of social contribution activities (including on-site classes)	864	1044	467
Amount of social contribution activities*1	478 million yen	516 million yen	1,615 million yen
Amount of donations made in the above figure	430 million yen*2	468 million yen*2	1,292 million yen

	2019/6	2020/6	2021/6
Total number of sustainable community development plans realized*2	7	10	11

\*1 From fiscal 2020 onward, figures include part of the amount of social contribution activities through business activities.

\*2 Figures from the Kansai Electric Power Co., Inc. (non-consolidated)