

January 31, 2023

### **Establishment of the “Emergency Response Committee”**

We have been proceeding a variety of our initiatives aiming to nurture corporate culture with an emphasis on compliance after we formulated business improvement plans in March 2020. Under these circumstances, since we seriously took a case that we had inappropriately handled information on customers of new electric power\* (hereinafter, this Case), we established today the “Emergency Response Committee” chaired by President.

The headquarters will investigate facts and identify their causes relating to this Case, and specify and promote measures for improvement.

In addition, the Compliance Committee will implement an objective and full investigation and determine the cause of the issues, while the headquarters will also work on additional measures for improvement mainly in light of the result of the investigation.

The Group will throughout adhere to preventing recurrence pertaining to this Case and make utmost efforts across the Group anew to nurture corporate culture with an emphasis on compliance.

< Outline of the “Emergency Response Committee” >

Date of establishment: January 31, 2023

Chief: Representative Executive Officer, President

Staff: Representative Executive Officer, Vice President; Executive Vice President; etc.

Roles:

- Specify and promote emergency measures relating to this Case
- Investigate facts and determine the cause of the issues, and specify and promote measures for improvement, relating to this Case
- Specify and promote additional measures for improvement mainly in light of the result of investigation at the Compliance Committee
- Specify and promote measures aiming to drastically solve underlying issues

\* Information on customers of power producers and suppliers other than us as managed by Kansai Transmission and Distribution, Inc.