

January 30, 2023

**Kansai Transmission and Distribution, Inc.’ Report on the Handling of Personal
Information, etc. to the Personal Information Protection Commission
(The Second Report)**

The Kansai Electric Power Co., Inc. (Code: 9503)

6-16 Nakanoshima 3-chome, Kita-ku, Osaka

(URL <https://www.kepco.co.jp/>)

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It became clear that Kansai Transmission and Distribution, Inc. (hereinafter, Kansai Transmission and Distribution), our subsidiary, had leaked to the Company its customers’ information that should have been originally private. Accordingly, Kansai Transmission and Distribution received the collection of reports on the handling of personal information, etc. from the Personal Information Protection Commission on January 11, 2023 and reported the result of investigation, etc. to the commission on January 20, 2023.

Kansai Transmission and Distribution put together the result of investigation into the number of private information (the number of customers) browsed by us which Kansai Transmission and Distribution was scheduled to report by the end of January 2023 upon reporting on January 20, 2023. Today, it reported the above result to the Personal Information Protection Commission.

We sincerely apologize again as we leaked the information on customers in this case.

In addition, Kansai Transmission and Distribution also reported to the Electricity and Gas Market Surveillance Commission the number of our employees, etc. browsed private information and the number of power producers and suppliers with which browsed customers contracted, in addition to the above result of investigation.

In the future, we will appropriately respond to this case with guidance from the supervisory authorities, while implementing an objective and full investigation and determining the cause of the issues under the initiative of our Compliance Committee comprising an outside lawyer and other members.

We and Kansai Transmission and Distribution take this case very seriously, and Kansai Transmission and Distribution will throughout adhere to measures to prevent recurrence.

If with respect to this case there occurs matters to be disclosed, we will promptly announce them.