

January 30, 2023

**(Correction) Report on Leakage, etc. of Information on Retail Customers at Kansai  
Transmission and Distribution, Inc.  
Partial Correction to (Report on Collection of Reports from the Electricity and Gas  
Market Surveillance Commission), etc.**

The Kansai Electric Power Co., Inc. (Code: 9503)

6-16 Nakanoshima 3-chome, Kita-ku, Osaka

(URL <https://www.kepco.co.jp/>)

Company Representative: Nozomu Mori, Director, Representative Executive Officer, President

Contact: Takahiro Uenishi, Senior General Manager, Office of Accounting and Finance

Tel: 050-7105-9084

We and Kansai Transmission and Distribution, Inc. (hereinafter, Kansai Transmission and Distribution), our subsidiary, announced the result of investigation into the actual result of access logs at the wheeling operation system for a period between September 12, 2022 and December 12, 2022 on January 13, 2023, January 20, 2023 and January 27, 2023. Since “The number of our employees, etc. who had browsed private information,” “The number of customers browsed,” “The number of power producers and suppliers with which the above customers contracted,” and “The number of customers who had switched contract from operators other than us to us after browsing” from among the result of investigation are partially wrong, we will partially correct them.

The contents of correction are as follows.

[Report on Leakage, etc. of Information on Retail Customers at Kansai Transmission and Distribution, Inc. (Report on Collection of Reports from the Electricity and Gas Market Surveillance Commission)] (disclosed on January 13, 2023)

(Text)

Wrong	Right
<p>As for inappropriate handling announced last time, as a result of investigation this time into actual results of access log for a period between September 12, 2022 and December 12, 2022, the following were confirmed.</p> <ul style="list-style-type: none"><li>• The number of our employees, etc. who had browsed private information was <u>730</u> (our employees of <u>243</u>, the employees of subcontractors of <u>487</u>).</li><li>• The number of customers browsed was</li></ul>	<p>As for inappropriate handling announced last time, as a result of investigation this time into actual results of access log for a period between September 12, 2022 and December 12, 2022, the following were confirmed.</p> <ul style="list-style-type: none"><li>• The number of our employees, etc. who had browsed private information was <u>726</u> (our employees of <u>240</u>, the employees of subcontractors of <u>486</u>).</li><li>• The number of customers browsed was</li></ul>

<p><u>14,657</u>.</p> <ul style="list-style-type: none"> <li>• The number of power producers and suppliers with which the above customers contracted was <u>136</u>.</li> <li>• The number of customers who had switched contract from operators other than us to us after browsing was <u>3,538</u>.</li> </ul>	<p>14,805.</p> <ul style="list-style-type: none"> <li>• The number of power producers and suppliers with which the above customers contracted was <u>134</u>.</li> <li>• The number of customers who had switched contract from operators other than us to us after browsing was <u>3,775</u>.</li> </ul>
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[Report on Result of Investigation into the Handling of Information on Customers of New Electric Power (Report on Collection of Reports the Electricity and Gas Market Surveillance Commission)] (disclosed on January 13, 2023)

(Text)

Wrong	Right
<p>The result of investigation is as stated in the exhibit. We have confirmed that <u>730</u> employees of us and our subcontractors browsed information on customers of the new electric power of <u>14,657</u> contracts. The primary purpose of browse was to confirm the situation of contracts in response to offers from customers and respond to their inquiries. We also confirmed to browse in order to use the activities of proposal for customers in part.</p>	<p>The result of investigation is as stated in the exhibit. We have confirmed that <u>726</u> employees of us and our subcontractors browsed information on customers of the new electric power of <u>14,805</u> contracts. The primary purpose of browse was to confirm the situation of contracts in response to offers from customers and respond to their inquiries. We also confirmed to browse in order to use the activities of proposal for customers in part.</p>

If with respect to this case there occurs matters to be disclosed, we will promptly announce them.