

January 27, 2023

Report on the Result of Emergency Inspections for Appropriate Management of Information Learned through the Wheeling Business at Kansai Transmission and Distribution, Inc.

The Kansai Electric Power Co., Inc. (Code: 9503)

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(URL <https://www.kepco.co.jp/>)

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It became clear that Kansai Transmission and Distribution, Inc. (hereinafter, Kansai Transmission and Distribution), our subsidiary, had leaked to our employees, etc. its customers' information that should have been originally private. Kansai Transmission and Distribution received the collection of reports from the Electricity and Gas Market Surveillance Commission (hereinafter, the Surveillance Commission) on December 17, 2022 and reported the result of the investigation, etc. to the commission on January 13, 2023.

Responding to this case, etc., Kansai Transmission and Distribution received request for emergency inspections for appropriate management of information learned through the wheeling business from the Surveillance Commission on January 13, 2023. It reported the result of the inspections to the commission today.

We sincerely apologize again as this case brought about the leakage of information on customers and situations shaking fair competitions among power producers and suppliers.

In the future we will appropriately respond this case with guidance from the supervisory authorities, and implement an objective and full investigation and determine the cause of the issues under the initiative of our Compliance Committee comprising an outside lawyer and other members.

We and Kansai Transmission and Distribution take this case very seriously, and Kansai Transmission and Distribution will make utmost efforts to prevent recurrence.

If with respect to this case there occurs matters to be disclosed, we will promptly announce them.