

January 27, 2023

**Report on the Result of Emergency Inspections for the Handling of Information on
Customers of Other Power Producers and Suppliers**

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It became clear that we had browsed and used information on customers of other power producers and suppliers (hereinafter, the Information on Customers of New Electric Power) as managed by Kansai Transmission and Distribution, Inc. in December 2022. Accordingly, we received the collection of reports from the Electricity and Gas Market Surveillance Commission (hereinafter, the “Surveillance Commission”) on December 27, 2022 and reported the result of investigation, etc. on January 13, 2023.

Responding to this case, etc., we received request for emergency inspections for the handling of the Information on Customers of New Electric Power from the Surveillance Commission on January 13, 2023 and reported the result of inspections today.

We sincerely apologize again as we inappropriately handled the Information on Customers of New Electric Power

In the future, we will appropriately respond to this case with guidance from the supervisory authorities, while implementing an objective and full investigation and determining the cause of the issues by the Compliance Committee comprising an outside lawyer and other members. Through these initiatives, we will throughout adhere to measures to prevent recurrence so as not to occur such issues again.

If with respect to this case there occurs matters to be disclosed, we will promptly announce them.