

January 20, 2023

**Kansai Transmission and Distribution, Inc.' Report on the Handling of Personal  
Information, etc.  
(Report on Collection of Reports from the Personal Information Protection  
Commission)**

The Kansai Electric Power Co., Inc. (Code: 9503)

6-16 Nakanoshima 3-chome, Kita-ku, Osaka

(URL <https://www.kepco.co.jp/>)

Company Representative: Nozomu Mori, Director, Representative Executive Officer, President

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It became clear that Kansai Transmission and Distribution, Inc. (hereinafter, Kansai Transmission and Distribution), our subsidiary, had leaked to the Company its customers' information that should have been originally private. Accordingly, Kansai Transmission and Distribution received the collection of reports on the handling of personal information from the Personal Information Protection Commission on January 11, 2023.

Responding to this case, Kansai Transmission and Distribution put together the cause of this case occurred, measures for preventing recurrence for the time being, etc. and today reported them to the Personal Information Protection Commission.

We sincerely apologize again as we leaked the information on customers in this case.

The contents of this report result from our investigation as far as practicable up to today. In the future, Kansai Transmission and Distribution will appropriately respond to this case with guidance from the supervisory authorities, and implement objective and thorough investigation and determine the cause of the issues under the initiative of our Compliance Committee comprising an outside lawyer and other members.

We and Kansai Transmission and Distribution take this case very seriously, and Kansai Transmission and Distribution will throughout adhere to measures to prevent recurrence.

If with respect to this case there occurs matters to be disclosed, we will promptly announce them.