

February 17, 2023

**Report to the Ministry of Economy, Trade and Industry on Development, etc.
in a System of Legal Compliance, etc. at Kansai Transmission and Distribution, Inc.**

The Kansai Electric Power Co., Inc. (Code: 9503)

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(URL <https://www.kepcoco.jp/>)

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It became clear that Kansai Transmission and Distribution, Inc. (hereinafter, Kansai Transmission and Distribution), our subsidiary, had leaked to the Company its customers' information that should have been originally private. Kansai Transmission and Distribution received the collection of reports from the Ministry of Economy, Trade and Industry on January 16, 2023 from the viewpoint of legal compliance.

Responding to this case, Kansai Transmission and Distribution put together development in a system of legal compliance, inappropriate handling newly become clear, the result of additional investigation of actual results of access log in four screens at the wheeling operation system, etc. as announced on December 27, 2022. It reported the above to the Ministry of Economy, Trade and Industry today.

We sincerely apologize again as this case brought about the leakage of information on customers and situations shaking fair competitions among power producers and suppliers.

In addition to this report on the collection of reports, we received request for investigation into the appropriate management of information on customers with general supply agreement on last resort service from the Electricity and Gas Market Surveillance Commission on February 3, 2023. Accordingly, we reported the result of the investigation to the commission today.

In the future, Kansai Transmission and Distribution will appropriately respond to this case with guidance from the supervisory authorities, strive to determine a cause at the internal Investigation and Reform Committee, and draw up and implement measures. In addition, it will also address measures to further improve in light of investigation at our Compliance Committee, the result of its analysis, etc.