Report on Compliance with Laws and Regulations, etc. pertaining to Electricity Business (Report on Collection of Reports from the Ministry of Economy, Trade and Industry)

The Kansai Electric Power Co., Inc. (Code: 9503)

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It became clear that we browed and used information on customers of power producers and suppliers other than us as managed by Kansai Transmission and Distribution, Inc. (hereinafter, this Case) in December 2022. Responding to this Case, we received the collection of reports on compliance with laws and regulations, etc. pertaining to electricity business from the Ministry of Economy, Trade and Industry on January 16, 2023.

We put together the situation of development of a legal compliance system, the possible cause of occurrence of this Case at present, measures for improvement, etc. and today reported them to the Ministry of Economy, Trade and Industry.

We sincerely apologize again as an inappropriate case of compliance became clear.

While we currently continue investigation, we can guess that this Case was attributable to an insufficient structure to prevent inappropriate acts and overconfidence in the reliability of the system with regard to regulations to ensure neutrality of electricity networks.

In light of the current situations of investigation, first of all, we will promptly implement measures for improvement such as training for the purpose of the total inspections of business operation and the system, adherence to compliance consciousness including regulations to ensure neutrality of electricity networks and awakening action.

We will continue to seriously respond to guidance from the supervisory authorities, we will have the Emergency Response Committee and the Compliance Committee implement full investigation and determine the cause of the issues, and make utmost efforts across the Group to prevent recurrence.