## Kansai Electric Power Group's Supply Chain and Courses of Action

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The Kansai Electric Power Group supplies electricity to customers through this flow process: fuel procurement, power generation, transmission, transformation, and distribution.

Supply Chain Issues	Main Risk Factors	Main Courses of Action
<ul> <li>Securing fuel for stable power supply and demand</li> <li>Procuring fuel needed for power generation such as LNG, coal, and petroleum in a stable, economical way</li> </ul>	<ul> <li>Fuel cost fluctuations due to movements in the price of crude oil, foreign exchange rates, and price negotiations</li> </ul>	<ul> <li>Pursuit of maximizing economy in fuel procurement through participation in the upstream fuel business, further diversification of suppliers and price indexes, improvement of trading functions, etc.</li> </ul>
<ul> <li>Ensuring supply capacity for stable power supply and demand</li> <li>Early restart of nuclear power plant operations</li> <li>Strengthening of power supply competitiveness</li> <li>Balanced power generation from thermal, hydro, nuclear, solar, wind, and other power sources to produce electricity in a stable, economical way</li> </ul>	<ul> <li>Movements in energy mix</li> <li>Changes in annual precipitation</li> <li>Natural disasters such as typhoons, earthquakes and tsunamis</li> <li>Large-scale accidents at facilities</li> <li>Movements in nuclear back-end business</li> <li>Movements in global warming measures, environmental policy and international frameworks</li> <li>Prolonged stoppage of nuclear power plants</li> </ul>	<ul> <li>Efforts to ensure supply capacity through maximum use of internally generated power, power purchased from other companies, etc., to achieve stability in power supply and demand</li> <li>Efforts aimed at an early restart of nuclear power plant operations and autonomous, ongoing efforts to improve safety in nuclear power generation</li> <li>Efforts to build the optimum power source portfolio</li> <li>Efforts to further develop and promote renewable energy (newly establish Office of Renewable Energy Business Strategy)</li> </ul>
<ul> <li>Efforts to ensure stable power supply and demand</li> <li>Supplying power through transmission lines from power station to transformer substation, and from transformer substation to customers' homes and factories through distribution lines</li> </ul>	<ul> <li>Natural disasters such as typhoons, earthquakes and tsunamis</li> <li>Large-scale accidents at facilities</li> <li>Introduction of legal unbinding of transmission and distribution sectors (electricity market reform)</li> </ul>	<ul> <li>Proper response to customer needs in the use of our systems</li> <li>The aggressive rollout of smart meters</li> <li>Measures to manage aging facilities</li> </ul>
<ul> <li>Strengthening competitiveness of services</li> <li>Supplying power in a stable, economical way and promoting efforts to meet a wide range of needs and expand useful services for customers and society</li> </ul>	<ul> <li>Introduction of full liberalization of retail market (electricity market reform)</li> <li>Further expansion of competition with other providers</li> <li>Fluctuations of power demand due to weather, economic trends and efforts to conserve electricity</li> </ul>	<ul> <li>Energy management activities to bring energy and cost savings to customers</li> <li>Providing both households and business customers with a wide range of energy services</li> <li>Participation in smart community projects and urban development projects</li> <li>The expansion of Web services and auxiliary services to bring customers greater convenience</li> </ul>
<ul> <li>Increasing revenue in the telecommunications business and international businesses</li> <li>Providing comprehensive solutions, combining group services such as comprehensive energy with a focus on electricity, telecommunications, and amenity services in daily life; participation in and development of power generation projects overseas</li> </ul>	<ul> <li>Advancement of technological innovation and competition with other providers</li> </ul>	<ul> <li>Transformation into a competitive corporate group whose core business is the comprehensive energy business, including business outside of the Kansai area</li> <li>Expanding gas sales, expanding our business area and expanding business domains</li> <li>Increasing revenue in telecommunications, international business, and amenity services in daily life</li> <li>Improving the organizational structure to expand international business (newly establish International Business and Cooperation Division)</li> </ul>
<ul> <li>Building an unshakeable safety culture</li> <li>Thorough business streamlining</li> <li>Building a functional, efficient business foundation (reevaluation of organizational structure)</li> <li>Management based upon CSR</li> </ul>	<ul> <li>Compliance problems</li> <li>Information security problems</li> </ul>	<ul> <li>Reinforcing safety as the foundation of all business activities of the group and continuing business activities with safety as a top priority</li> <li>Thorough business streamlining</li> <li>Building an organizational structure to promote innovation in procurement and distribution (newly establish a Purchasing Division)</li> <li>Building an organizational structure in light of the competitive environment (shift to 6 business divisions)</li> <li>Reinforcing compliance in the group as a whole</li> </ul>